

# SSE 2300 - Service System Dynamics

*Homework 1: Due in class on January 30, 2009.*

January 23, 2009

## **Question 1.**

Carefully read the attached case study. Considering the importance of the 'just-in-time' delivery system and answer the following questions:

- Develop a blue print for the 100 Yen Sushi House operation
- Define the service package that is provided in the case study
- Define the service process
- Define a production function that can be used to monitor and control the process
- Suggest another service (should not be in the hospitality industry) where this same service paradigm can be used.

Please ensure that all home works are submitted on time, appropriately formatted and type written. Use 1" margins, 10 size font, 1.5 line spacing and an appropriate font.